Digital Evidence

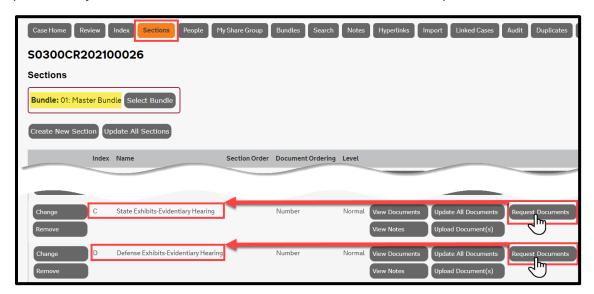
Requesting Exhibits Via Email or Text from People Not Invited into Case

Within the Sections tab, the Request Documents button allows the clerk/court to request exhibits from a person who does not have a digital evidence account. This allows the person to upload exhibits into a particular section of a case, and the person does NOT need to be invited into the case as a participant.

The request must be sent from a specific section of a bundle. The request can be sent as an email, text message, or both. The request will include a link, which will provide limited, temporary access to upload exhibits into the particular section. The clerk/court should review/update the exhibit titles before displaying the submitted exhibits in the courtroom.

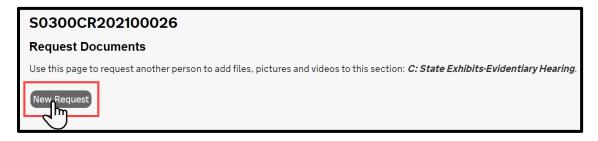
1. Select Sections tab > Request Documents for the Appropriate Section

Note: the Request Documents button will only be available to users with access to all of the following permissions for the case: Master Bundle, Add Documents, and Invite People



a. Select New Request (or skip to #4 View Sent Requests)

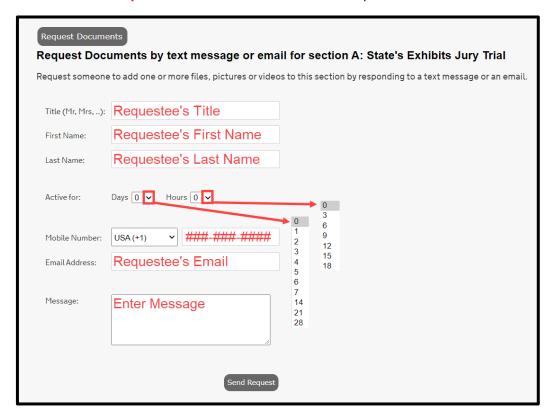
Note: Each time a Request Documents button is used, the request will be recorded on this screen and allow the clerk/court to re-issue or cancel the request



b. Complete the Request Documents Details

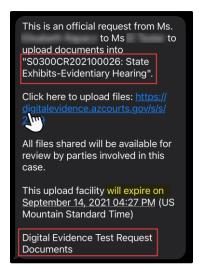
Note: The Requestee will receive both a text message and email when both fields are completed

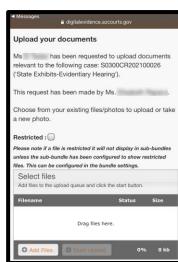
- i. Title: Enter Requestee's Title (e.g. Mr., Ms.)
- ii. First Name: Enter Requestee's First Name
- iii. Last Name: Enter Requestee's Last Name
- iv. Active for: choose a timeframe between 3 hours and 28 days
 - A. **Hours:** available in intervals of 3 hours
 - B. **Days:** available in intervals of 1 day for the first 7 days, and intervals of 7 days thereafter
 - C. The link to upload documents will expire within this amount of time after it was sent, and the Requestee will lose the ability to upload documents into the section
- v. Mobile Number: Enter Requestee's mobile number to send the link as a text message
 - A. Click on the dropdown menu to select the appropriate country code
- vi. Email Address: Enter Requestee's email address to send the link as an email
- vii. Message: Enter a message to be included in the text message and/or email
- viii. Select the **Send Request button** to send the link to the Requestee



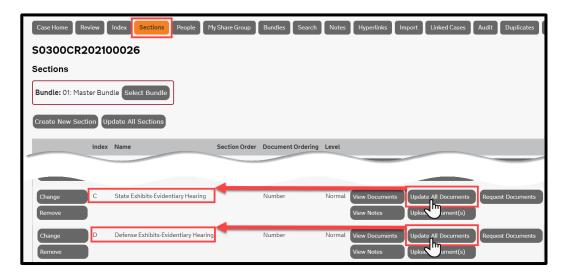
- 2. The Requestee will receive an email, text message, or both (depending on the information entered)
 - a. The Requestee will click the link included in the email or text message to upload exhibits



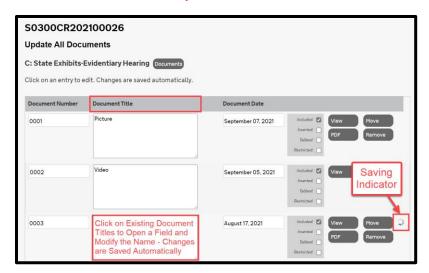




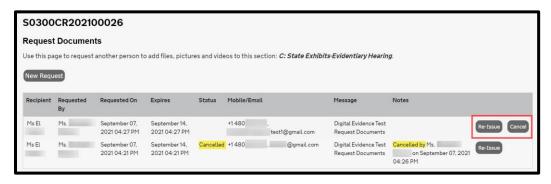
- b. Once exhibits have been uploaded, the Requestee will NOT have the ability to modify the exhibit name, and it may need to be updated by the clerk/court (to comply with local policy)
- 3. Update the Exhibit Name by accessing Sections > Update All Documents



a. Review Document Titles > Update as needed



- 4. View Sent Requests (Re-issue or Cancel)
 - a. Each time a Request Documents button is used, the request will be recorded on the Request Documents screen and allow the clerk/court to re-issue or cancel the request
 - b. Select Sections tab > Select Appropriate Request Documents button > Re-issue or Cancel



- i. Re-Issue: re-issue a request after the link expired or the request was cancelled
 - A. Opens the screen to <u>Enter the Request Documents Details</u>, details will be pre-filled except for the Active for field
 - 1. Set a new timeframe for the link to expire
 - 2. Verify/update any other information, such as the message
- ii. Cancel: cancel a request at any time before the link has expired
 - A. A pop-up screen will appear > Confirm that the request should be cancelled

